

List of service providers

Company/ Person/ Category	Service/ Function/ Task
Hannover Rück SE	Watchlist Screening Fronted Business Continuity Management Legal Services Placing and Managing of certain External Treaty Reinsurance Data Protection Internal Audit IT-Services
HDI Services AG	Centralised Purchasing (Einkauf) Human Resources Management Cash Management
Talanx AG	Internal Audit
Talanx Asset Management GmbH	Asset investment and management
HDI Global SE	Underwriting, Distribution, Administration of claims and insurance contracts
HDI Schadenregulierung GmbH	Claims Services (CoB: Legal Protection)
HDI Global Specialty Underwriting Agency GmbH	Claims Services
Svedea Skadeservice AB	Claims Processing (CoB: Legal Protection)
Agencies	Underwriting, Distribution, Compliance, Administration of claims and insurance contracts
TPAs	Administration and settlement of claims
Loss adjusters	Administration of claims, Assessment of damage

Brokers	Underwriting, Distribution, Administration of claims and insurance contracts
Other insurance and reinsurance companies	Underwriting, Distribution, Administration of claims and insurance contracts
Lawyers	Legal services Accounting/Tax-Services
Accounting/Fiscal service providers	Accounting/Tax-Services
Medical consultants	Risk analysis, Assessment of damage
Travel agents	Administration staff-travels
Service Providers	Assistance with application and portfolio processing, such as translators, audit service providers, service providers for the storage and destruction of files
Surveyors	Surveying services
Emergency Assistance Providers	Evacuation and emergency assistance
Data and Bordereaux systems	Data platforms, data analysis
IT Service Provider	Maintenance, operation and protection of systems and applications, data recovery and destruction of data media